QUESTIONS REGARDING THE RFP AND RESPONSES

Below are questions received from Proposers in the Solicitation Mailbox, madera.finance@madera.courts.ca.gov, before the deadline to submit, which was April 2, 2021.

1. We could not find out exact number of guards needed for public entrance, also we are assuming that the same guards are the once that will be monitoring employees returning to their vehicles between 4:45 pm and 5:30 pm, please verify that our assumption is correct.

2. We understand from the Proposal that we also will be providing one security officer, as well, 14 hours of the day Monday thru Friday.

3. We will be grateful and much appreciative to have the number of total hours needed as well as to know if you would like all or any of the officers to be Armed or Unarmed to be able to give an accurate proposal.

4. Would it be possible to get current schedule of the Security Staff?

   **Response to Numbers 1 - 4:** Generally, the Court requires 7 – 8 officers/day and based on the needs of the Court. Officers are scheduled accordingly throughout the day for the public entrance between the hours of 7:30 am and 5:00 pm. The employee entrance is monitored between the hours of 7:30 am and 8:00 pm.

5. Our biggest question as well that will fall under the calculation is; would you like the officer to be Armed Officers or Unarmed, since our officers do get paid $4 an hour more for Armed officers.

6. How many of the Security Staff well need to Armed?

   **Response to Numbers 5 - 6:** The Court continuously always has a combination of armed and unarmed security guards on duty.

7. Also, few of our officers are CBR certified as well and are certified School security; would you need any specific Certification such as CBR or would any security officer whether Armed or Unarmed will do so for the purpose of court security?

   **Response:** Please see page 6, Section 3.3 of the RFP for Security Guard Requirements.
8. Would it be possible to get a tour of the Facility?

**Response:** The Court is not offering tours or walk-throughs at this time.